

## Questionnaire: IT in the contemporary church

Thank you for taking 10-15 minutes to complete this questionnaire. Your answers will be invaluable for my research at the University of Warwick into the use of information technology (IT) in the contemporary church. You will be welcome to have a copy of my final report in return for your help. If you would like one, please attach either a postal or email address for it to be sent to.

**Please complete and return this questionnaire before 17<sup>th</sup> February 2008.** Late replies will still be helpful but may not influence my report. Responses will be treated confidentially.

If you have any problems in completing this questionnaire, please contact me or my project supervisor. It is not necessary to answer every question, any response will be appreciated. If you would like to add further comments, please feel free to attach them.

Please note that the word 'church' is used throughout this questionnaire to refer to the wider Christian context including activities run by the church **beyond typical Sunday church services**, including other Christian organisations, festivals and events.

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### **Part One: The use of IT in the church to which you belong to**

On the whole, would you agree with the following descriptions of the current use of IT in your church? *Please tick one of the appropriate boxes for each description.*

	Agree	Disagree	Unsure		Agree	Disagree	Unsure
Helpful:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Unnecessary:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Useful:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Refreshing:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Distracting:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Over-used:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Complicated:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Professional:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Radical:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Advanced:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Up to date:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Attractive:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Good value:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	Inclusive:	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

What reasons for using IT in church have you encountered? *Please tick all that apply.*

- |  |   |
|--|---|
| <input type="checkbox"/> Will make tasks easier/simpler    | <input type="checkbox"/> Allows others to be included                 |
| <input type="checkbox"/> Attractive to church members      | <input type="checkbox"/> Attractive to outsiders                      |
| <input type="checkbox"/> To keep up to date                | <input type="checkbox"/> Better suited to tasks than previous methods |
| <input type="checkbox"/> Frees up resources/people         | <input type="checkbox"/> Advice from others                           |
| <input type="checkbox"/> Fits well with aims of the church | <input type="checkbox"/> Fits well with image of the church           |
| <input type="checkbox"/> Pressure from congregation        | <input type="checkbox"/> No favourable reasons encountered            |
| <input type="checkbox"/> Other - please specify below:     |   |

What reasons against using IT in church have you encountered? *Please tick all that apply.*

- |  |   |
|--|---|
| <input type="checkbox"/> Too radical                             | <input type="checkbox"/> Too expensive                            |
| <input type="checkbox"/> Too much of a technical challenge       | <input type="checkbox"/> Too much of a challenge to setup/install |
| <input type="checkbox"/> Too much of a challenge to maintain/run | <input type="checkbox"/> Not good enough for purpose              |
| <input type="checkbox"/> Unnecessary                             | <input type="checkbox"/> Better alternatives                      |
| <input type="checkbox"/> Impersonal                              | <input type="checkbox"/> Previous bad experiences with IT         |
| <input type="checkbox"/> Does not fit with aims of the church    | <input type="checkbox"/> Does not fit with image of the church    |
| <input type="checkbox"/> Pressure from congregation              | <input type="checkbox"/> No opposition encountered                |
| <input type="checkbox"/> Other - please specify below:           |   |

In which of the following areas is IT used in your church?

*For each area, please give a rating to the quality of the use of IT, where 5 = very good, 4 = good, 3 = okay, 2 = poor, 1 = very poor, 0 = unsure. Leave blank if IT is not used in that area.*

<i>Rating</i>	<i>Area</i>
	Administration (including financial)
	Children's work
	Youth work
	Sermons/talks
	News or notices (e.g. newsletters; news presentations within services)
	Displaying song words, liturgy, or other text for the whole congregation
	Worship (either for music or other types)
	Evangelism (including alpha or similar courses)
	Local community involvement
	Other – <i>please list below:</i>

*Please tick one box to answer each of the following questions.*

Please rate what you believe to be the general attitude of your church towards the use of IT.

- Very positive   
  Positive   
  Ambivalent   
  Negative   
  Very negative

How many people are in your church with good IT skills?

- Many   
  Some   
  Enough   
  Few   
  Very few/none

What benefits do you see from the way that IT is used in your church, especially in areas that you are involved with?

What problems do you see from the way that IT is used in your church, especially in areas that you are directly involved with?

## **Part Two: Your own use of IT in church**

Please list any ministry areas (including any leadership or serving roles) that you are directly involved in, and in what ways you use IT in them if at all:

Why do you use IT in these areas? Please comment on the advantages and disadvantages of using IT in these areas.

*Please tick one response for each question.*

How would you rate your ability with IT?

Very good       Good       Okay       Poor       Very poor

How would you rate your attitude towards the use of IT generally, whether in or out of church?

Very positive       Positive       Ambivalent       Negative       Very negative

Are there problems in the church that you believe could be solved or improved upon in the near future by using IT?

### **Part Three: Software to aid leading music**

*If you are involved in leading worship/music in a church context, please complete this section. Otherwise, please skip to part four.*

What experience do you have of IT solutions to help in leading music in the church context?

How important would the following features of such a software aid be to you?

For each feature, please give a rating of how important it would be to you, where 5 = very important, 4 = fairly important, 3 = Unsure/ambivalent, 2 = fairly unimportant, 1 = not at all important.

Rating	Area
	Ability to search for songs (including searching on lyrics and themes)
	Ability to transpose (including transposing for guitar capos)
	Appearance of the user interface
	Automatic song theme detection (from lyrics)
	Detecting the key of recorded or live music/singing
	Displaying chords
	Displaying lyrics
	Displaying sheet music
	Help with creating set-lists or choosing songs
	Integration with other software - please specify which: <input type="text"/>
	Operating speed
	Simplicity
	Song organisation system
	Other – please list below:

What conditions would you place on the use of a software aid for a lead musician in church?

I am currently building a software tool to aid leading music in church. For more information please contact me or go to <http://blogs.warwick.ac.uk/church-it>.

## **Part Four: Final questions**

Please tick all that apply throughout the rest of this section. If you would prefer not to answer any of these questions, just leave the boxes blank.

What is your gender?       Male                       Female

Which age group are you in?

- Under 18       18-25       26-35       36-45       46-55  
 56-65       66-75       76-85       Over 85

Which of the following descriptions match your church?

- Catholic                       Evangelical                       Modern  
 Anglican                       Charismatic                       Traditional  
 Presbyterian                       Younger congregation                       Radical  
 Baptist                       Variety of ages across congregation                       Conservative  
 Methodist                       Older congregation  
 Other denomination/stream – please specify:

Please give an approximate size of your congregation:

What is the name of your church?

What town or region is your church from?

How did you find out about this survey?

***Please add any further comments you would like to. Attach and return them with this questionnaire to either the postal or email address below. Thank you.***

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**Thank you very much for completing this survey.**

Your response is greatly appreciated. If you would like to contact me or my supervisor, here are our contact details:

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